

EARLY/LATE ARRIVAL POLICIES

Thank you for joining us with a reservation at Eberle Winery! We understand that booking multiple tasting appointments can be difficult to gauge the timing needed at each destination. (A safe estimate is about 2 hours at each place with travel.) With this in mind, our team works hard to accommodate you to the best of our ability without ruining the structure of others' appointments and timing. Please read our policies below. If you have any questions do not hesitate to reach out.

Early Arrivals

Early arrivals will not be able to be seated until their appointment time. If you are early, you may choose to opt-out of your reservation and taste at the bar (by availability) or purchase a glass or bottle and enjoy your wine over on the Oak Knoll Patio until your appointment time. Opting out of your appointment and tasting at the bar does not guarantee a cave tour. You are welcome to join our walk-in tours at 11:30 AM, 2:00 PM, and 3:45 PM.

Late Arrivals

Appointments are 90 minutes long. Cave tours leave promptly at the beginning of each appointment. If you are late and miss your scheduled cave tour you are welcome to join our walk-in tours after your tasting (Walk-in Tours 11:30 AM, 2:00 PM, and 3:45 PM). We do not guarantee your cave tour will be made up if you missed the tour. If seated, you will have the time remaining in your appointment to taste. We will hold reservations for 15 minutes before canceling. If your reservation is forfeited due to your late arrival we will do our best to rebook your appointment for a later time or try to accommodate you at the bar or Oak Knoll Patio to the best of our ability. We appreciate your understanding and hope if we are unable to accommodate your group that you come back another time for a tasting.